



MedStar Health's Medical Management Administrator

**Medical Management Procedures for MedStar Associates  
and their Families Enrolled in the CareFirst PPO Plan  
Effective January 1, 2013**

To obtain authorization, call Evolut Health at 855.242.4875.

<p><b>How do I know if the new procedures apply to my patient?</b></p>	<p>The new procedures apply to all MedStar Health employed associates and their families who are enrolled in the <b>CareFirst PPO</b> benefit plan.</p>
<p><b>What services require communication with Evolut Health?</b></p>	<p>Outpatient Pre-authorization: A Plan of Treatment must be approved for:</p> <ul style="list-style-type: none"> <li>• Home Health Care</li> <li>• Hospice Care</li> <li>• Infertility Services</li> <li>• Rehabilitative Services: Physical Therapy, Occupational Therapy, Speech Therapy, Chiropractic Care</li> <li>• Private Duty Nursing</li> </ul> <p>Non-Emergency Elective Hospital Admission Emergency Non-Elective Hospital Admission Continued Stay Review Discharge Planning</p>
<p><b>How do I obtain authorization?</b></p>	<p>Call Evolut Health at 855.242.4875, Monday – Friday 8:00 a.m. – 5:00 p.m. After hours, you will be directed to an answering service.</p>
<p><b>Can I fax an authorization form?</b></p>	<p>You may fax an authorization form to 855.431.8762. <a href="#">Click here</a> to download the authorization form.</p>
<p><b>How long will it take to receive a determination on an authorization request?</b></p>	<p>Emergency non-elective authorization requires one business day.</p> <p>Non-emergency elective authorization requires two business days.</p>
<p><b>How do I check on the status of an authorization?</b></p>	<p>You may call Evolut Health at 855.242.4875, Monday – Friday 8:00 a.m. – 5:00 p.m.</p>
<p><b>Who is Evolut Health?</b></p>	<p>Evolut Health is MedStar's population health partner. MedStar contracts with Evolut Health to provide Utilization Management services for the Care First PPO members.</p>
<p><b>How do I view relevant medical and pay policies?</b></p>	<p>MedStar Select's medical and pay policies will apply to associates and their families enrolled in the CareFirst PPO. To view policies, visit <a href="http://www.MedStarProviderNetwork">www.MedStarProviderNetwork</a>.</p>